## DFP - TOURISM, HOSPITALITY AND CATERING

This diploma certifies your ability to use effectively the French language to carry out professional tasks such as managing reservations, advising clients or giving guided tours.



<u>Example of activities covered:</u> taking an order, greeting a customer, responding to guest comments on a forum, presenting a plan for a guided tour, providing advice to a client, writing promotional material for a touristic offer, etc.

## The levels offered:

DFP - Tourism, Hospitality and Catering	
<b>A1</b>	
<b>A2</b>	
В1	
В2	
<b>C</b> 1	

## Who is it intended for?

- Hotel, travel agencies or catering professionals
- Students in the related fields (aged 16 at least)

## What are the skills assessed?

- Written and spoken information processing
- Written and oral communication

Click here for more information.

DFP examinations are organized at the Alliance Française Malte-Méditerranée. Contact us at <a href="mailto:info@alliancefr.org.mt">info@alliancefr.org.mt</a> for more information.